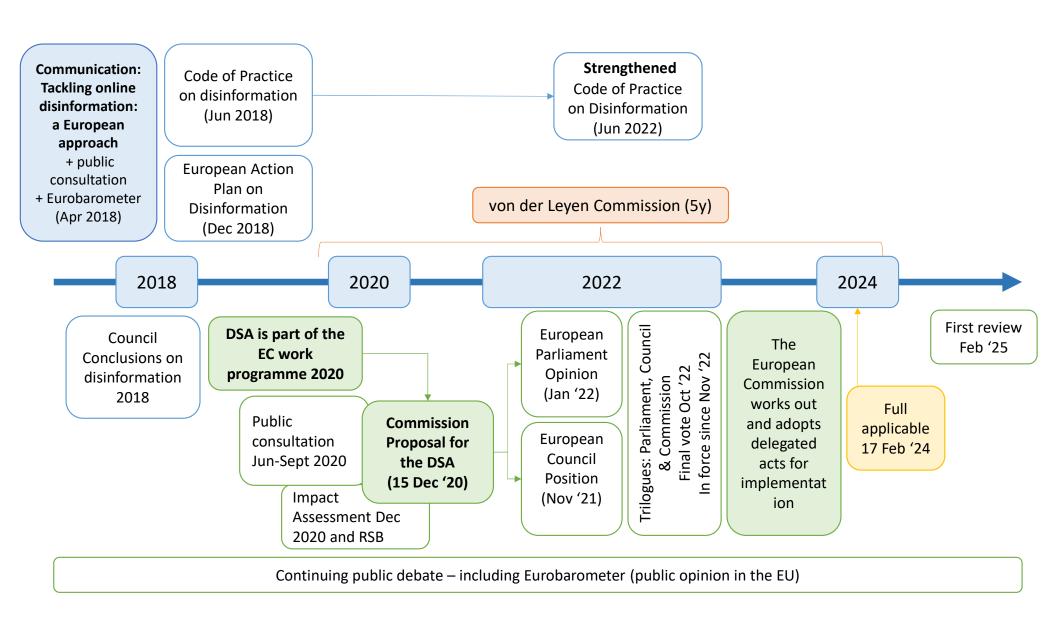
## Digital Services Act (DSA)

- ❖ The Digital Services Act creates a safer digital space where the fundamental rights of users are protected and establishes a level playing field for businesses.
- ❖ It's a **framework** regulation: 93 articles, 102 pages and still requires lots of secondary legislation adopted by the European Commission (called **delegated acts**)
- **Classic example** of how the regulatory sausage is made.
- Reviews: Nov 2025, then Feb 2027 and from then on every 5 years
- ❖ In a **risk-based approach** it applies to all business, with higher obligations placed on the largest digital platforms.
- ❖ It was proposed by the European Commission on 15 December 2020 and entered into force on November 16, 2022

... but there is a story before and after ...



New obligations	Intermediary services (cumulative obligations)	Hosting services (cumulative obligations)	Online platforms (cumulative obligations)	Very large platforms (cumulative obligations)
Transparency reporting	•	•	•	•
Requirements on terms of service due account of fundamental rights	•	•	•	•
Cooperation with national authorities following orders	•	•	•	•
Points of contact and, where necessary, legal representative	•	•	•	•
Notice and action and obligation to provide information to users		•	•	•
Reporting criminal offences		•	•	•
Complaint and redress mechanism and out of court dispute settlement			•	•
Trusted flaggers			•	•
Measures against abusive notices and counter-notices			•	•
Special obligations for marketplaces, e.g. vetting credentials of third party suppliers ("KYBC"), compliance by design, random checks			•	•
Bans on targeted adverts to children and those based on special characteristics of users			•	•
Transparency of recommender systems			•	•
User-facing transparency of online advertising			•	•
Risk management obligations and crisis response				•
External & independent auditing, internal compliance function and public accountability				•
User choice not to have recommendations based on profiling				•
Data sharing with authorities and researchers				•
Codes of conduct				•
Crisis response cooperation				•